



WARRANTY CARD



WARRANTY CONDITIONS:

1. FOX FITTINGS Spółka z o.o. Spółka komandytowa (limited liability company, limited partnership) with its registered office in Wilamowice (ul. Więźniów Oświęcimia 50) grants a warranty for the product you have purchased, which is free from material and manufacturing defects and meets the technical parameters specified for a given type of product. The warranty is granted provided that the product is properly installed and used in accordance with the installation and operating instructions.
2. The warranty is granted for a period of 24 months from the date of purchase. The warranty period is extended by the period that commences on the date of notification to the manufacturer of the need to make a repair and ends on the day on which the Customer is notified of the completion of the repair.
3. The warranty is valid within the territory of
4. The warranty is the manufacturer's obligation to remove the physical defects of the item sold, free of charge and within the period specified in point 2 of this warranty, by repairing or replacing the device or product with a fully operational one.
5. In addition to the conditions referred to in point 1, the warranty is granted provided that the products are stored in a proper manner, i.e.:
 - a. they are stored in the original manufacturer's packaging,
 - b. they are not exposed to adverse weather conditions for a long time
6. When handing the product over for warranty repair, the Customer is obliged to present the manufacturer with a valid Warranty Card, without any changes or interference in its content or interference in the product.
7. The Customer loses the warranty rights if the Customer has repaired, modified or used the product contrary to its intended use. The assembly and installation methods as well as compliance with the manufacturer's instructions and applicable executive regulations and standards are particularly important.
8. The warranty does not cover defects caused by:
 - a. mechanical damage to the product,
 - b. improper assembly, inconsistent with the assembly instructions, and the absence of appropriate qualifications of the person who performs drilling or welding,
 - c. improper transport or storage,
 - d. use of the product contrary to its intended use,
 - e. force majeure (flood, earthquake, etc.),
 - f. installing wrong parts or accessories.
9. The warranty does not cover malfunctions of FOX FITTINGS products caused by wrong installation or faulty cooperating parts.





- 10.** In order to make a warranty repair, the Customer is obliged to deliver the product to the Manufacturer's premises (FOX FITTINGS Sp. z o.o. Sp. k., ul. Więźniów Oświęcimia 50, 43-330 Wilamowice). The product should be repaired by the manufacturer in the place where it is located, if the circumstances favour such a method of repair.
- 11.** If the complaint is considered justified, the manufacturer undertakes to remove the defect within 14 working days from the date of reporting the defect and delivering the product, in accordance with point 10. If, due to complexity of the defect, a significant amount of work is required or raw materials should be ordered to remove the defect, this period shall be extended accordingly, and the manufacturer shall make every effort to remove the defect in the shortest possible time, not later than within 30 working days.
- 12.** The choice of the defect removal method is at the manufacturer's discretion.
- 13.** The manufacturer does not allow any action to be taken on defective material without the manufacturer's consent and analysis.
- 14.** The warranty does not give the Customer the right to claim the compensation for the loss of profits due to the product damage.
- 15.** The warranty does not exclude, limit or suspend the rights of the purchaser under implied warranty for defects in the sold item.
- 16.** The Customer accepts the warranty conditions by signing the Warranty Card. The Warranty Card is valid with the Customer's signature.

Signature

Date of issue